March 10, 2020

As the concerns surrounding the coronavirus outbreak increase, nothing is more important to InsurBanc than the safety and health of our employees and customers.

Banking operations at InsurBanc have not been affected, however this is an evolving situation.

You can continue to use our online banking services:

- Use our Online Banking or Mobile banking app to check balances, pay bills, deposit checks and transfer funds. Sign up for online banking by visiting our website www.insurbanc.com or download the app from the Apple or Google store.
- Use your debit card to pay for purchases or get cash from an ATM or numerous merchants. Use Apple Pay, Google Pay or Samsung Pay to make secure purchases on your phone.
- Call our office at 1-866-467-2262 for assistance.

We encourage you to practice these simple steps that should be part of everyone’s daily routine:

- Wash your hands often with soap and water for at least 20 seconds.
- Use alcohol-based hand sanitizer if soap and water is not available.
- Avoid close contact with people who are sick.
- Cover your cough or sneeze with a tissue.
- Avoid touching your eyes, nose and mouth.
- Clean and disinfect frequently touched objects and surfaces.
- Stay home when you are sick.
- Avoid shaking hands when greeting people.

We will share any necessary updates with you as we move forward. Communications will be directed through email, the InsurBanc website (www.insurbanc.com) and social media.

For additional information on the virus, please visit the CDC’s website https://www.cdc.gov/coronavirus/2019-ncov/.

Thank you.

Member FDIC